



Filing and Paying Your Taxes Electronically

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The Department of Revenue makes paying your taxes quick and easy. You can enroll online for our e-Services program. Once enrolled, you can file and/or pay your taxes electronically. Taxpayers tell us that filing and paying electronically is fast, simple, and convenient.

Anyone can file and/or pay tax electronically. Voluntary participation in our electronic program increases every year. You get immediate confirmation that we have received your return and/or payment. All data passes through secure networks and/or service providers that must follow the same security and confidentiality requirements the Department follows.

Enrollment is easy at: www.myflorida.com/dor

General Information

Who must file and/or pay taxes electronically?

- Businesses that paid taxes of \$20,000 or more during the preceding state fiscal year (July 1 - June 30).
- Businesses that file consolidated sales tax returns.
- Anyone filing unemployment tax for 100 or more clients or for employers with 10 or more employees in any calendar quarter during the prior state fiscal year (July 1 - June 30).
- All licensed Terminal Suppliers, Terminal Operators, Wholesalers/Importers, Petroleum Carriers, Exporters, and Blenders/Retailers of alternative fuel.

If you cannot file electronically, call the Department at 800-352-3671 to see if you qualify for a waiver. Even if you qualify for a waiver from filing electronically, you must pay electronically.

Electronic Payments – You must enroll with us before you can make electronic payments. Then, with each payment you make, you specify the date and amount at least one business day before each payment is due. On the date you specify, the bank transfers the money from your account to the State's account. There is no cost to you and we have no access to your bank account.

Payment Warehousing – You can schedule payments ahead of time with our payment warehousing feature. When you provide your payment instructions, you can choose a withdrawal date up to 30 calendar days in the future. This allows you to submit your return early and have the payment withdrawn from your bank account later.

Paying on Time – You must submit your payment and receive a confirmation number or trace number before 5:00 p.m., ET, on the business day before the date the tax is due. Payment deadlines are listed on the Florida e-Services Programs Calendar of Due Dates (Form DR-659).

Note: If you pay using software you purchased, check with your vendor for deadlines that may differ from those listed on the calendar.

Paying Tax Bills – You can pay bills (Notice of Amount Due or Demand for Payment) online for most taxes using an ACH-Debit or a credit card. You do not have to be enrolled in our e-Services program to pay bills online. However, once you have enrolled in our e-Services program, you can go online and see what you owe.

Filing on Time – You must submit your return and receive a confirmation number before 5:00 p.m., ET, on the due date. If you submit a return and payment together, you must follow the electronic payment deadlines.

Note: If you file using software you purchased, check with your vendor for deadlines.

Frequently Asked Questions:

What are the electronic options for paying taxes?

- Internet
- Commercial software (Approved by the Department)
- Telephone payment system
- Check our Internet site to see which option best meets your needs.

What are the electronic options for filing my taxes?

- Internet
- Commercial software (Approved by the Department)
- Develop your own output file

Our Internet site lists the options for each tax.

What happens if I file or pay my taxes late?

We may assess you both penalty and interest for filing your return and/or paying your tax late. For taxes that provide a collection allowance, you will lose your allowance. If the circumstances were beyond your control and you can provide documentation proving you tried to pay on time, we will review it and consider adjusting your account.

Will the Department mail me tax forms if I file electronically?

We do not mail you tax forms if you:

- Choose to file electronically.
- Are required to file electronically by law and you have not received a waiver.
- Use commercial software to create corporate tax returns (Form F-1120).

What if I find that I made a mistake after I filed and/or paid electronically?

Many of the file-and-pay options (Internet or commercial software) allow you to cancel a return or payment before 5:00 p.m., ET, on the same business day it was submitted. If your option does not allow you to cancel a return or payment, call the Department for help.

Who do I call if I have questions or trouble installing or accessing software I've purchased?

If you purchased software or use a vendor to process your tax returns and/or payments, please contact the software company or the vendor if you have any questions or need support.

Can I use the ACH-Credit option for paying my taxes?

Yes. However, you are responsible for any costs involved and for ensuring the proper payment formats are used.

Can I make electronic payments to other state agencies?

Yes. The Department processes electronic payments for other state agencies. You must contact the state agency that administers those taxes or fees for information about their electronic payment options and enrollment requirements. We list payment due dates for other state agencies on Form DR-659.

For information about:

Alcoholic Beverages and Tobacco,	call 850-921-4049.
Pari-Mutuel Wagering,	call 850-413-0796.
Retirement Contributions,	call 850-414-6335.

For Information and Forms

Information and forms are available on our Internet site at:

www.myflorida.com/dor

To speak with a Department of Revenue representative, call Taxpayer Services, Monday through Friday, 8 a.m. to 5 p.m., ET, at 800-352-3671.

Persons with hearing or speech impairments may call our TDD at 800-367-8331 or 850-922-1115.

For a written reply to tax questions, write:

Taxpayer Services
Florida Department of Revenue
5050 W Tennessee St Bldg L
Tallahassee FL 32399-0112

Get the Latest Tax Information

Sign up to get e-mail notices automatically when we post:

- Tax Information Publications (TIPs).
- *Facts on Tax*, a quarterly publication.
- Proposed rules, notices of rule development workshops, and more.

Sign up at: **www.myflorida.com/dor**