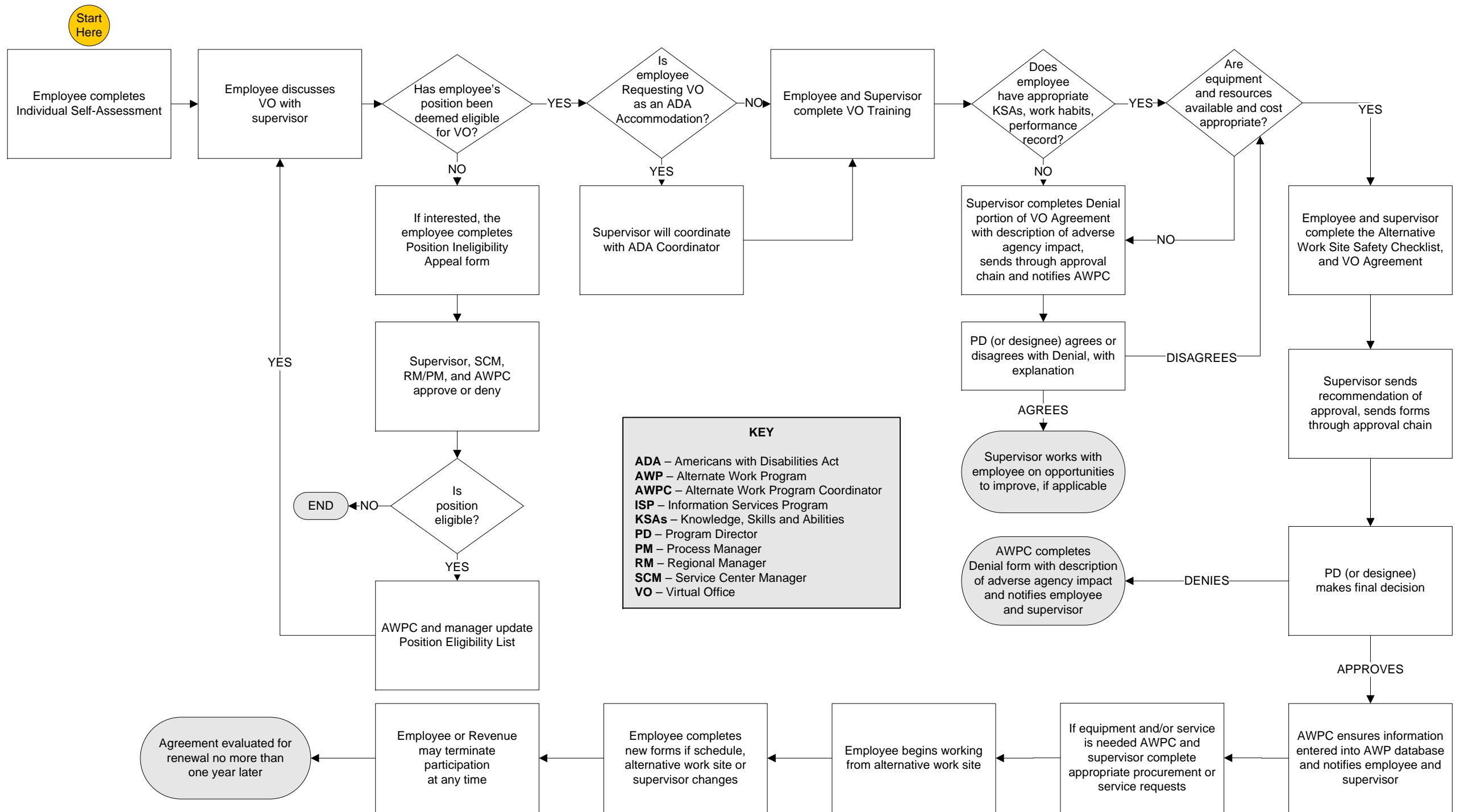


# VIRTUAL OFFICE PARTICIPATION WORKFLOW



**KEY**

- ADA** – Americans with Disabilities Act
- AWP** – Alternate Work Program
- AWPC** – Alternate Work Program Coordinator
- ISP** – Information Services Program
- KSAs** – Knowledge, Skills and Abilities
- PD** – Program Director
- PM** – Process Manager
- RM** – Regional Manager
- SCM** – Service Center Manager
- VO** – Virtual Office