



## **Congratulations to our recent CFCA graduates!**

### **(Certified Florida Collectors Assistant)**

Ivette Chao (Monroe County), Rachel Bagget (Sumter County), Jamie Johnson (Orange County), and Melissa Missick (Putnam County)!

The ladies thanked their collectors for the opportunity to attend and they expressed that they are taking with them the knowledge to be successful at their jobs, new friends, and contacts.

It was a successful week-long course with a measured 100% satisfaction rate.